

Village of Green Springs Water Policies

- a. The consumer shall be charged for reconnection of utility service or services if the consumer was the cause for such connection or reconnection.
- b. Any account balance over two hundred dollars (\$200.00) and/or two months behind on payment will have water service discontinued until balance has been paid in full.
- c. To reconnect service disconnected for non-payment of a water bill, a trip charge of fifty dollars (\$50.00) shall be paid prior to service being reconnected during normal working hours which are Monday-Friday 7:00 a.m.-3:30 p.m. If service is required to be turned on after normal working hours, there will be an additional one hundred dollar (\$100.00) charge assessed as well as the fifty dollar (\$50.00) trip charge for the reconnection of services.
- d. To disconnect and/or reconnect service after illegal tampering with village utilities, a trip charge of one hundred dollars (\$100.00) shall be paid prior to service being reconnected.
- e. A charge of thirty-five dollars (\$35.00) shall be charged for any check returned on non-sufficient funds.
- f. Any consumer with a broken water meter due to lack of upkeep will be charged one hundred twenty-five dollars (\$125.00) for the parts and labor to have the meter repaired.
- g. The property owner of record is responsible at all times for payment of all utility bills for service supplied to their property, regardless of the name that might appear on the bill for utilities involved. At the request and direction of the property owner, the utility bills will be mailed to the renter by the utility department. However, this procedure is for the sole convenience of the property owner and in no way relieves the property owner's responsibility for payment of all utility services involved.
- h. Landlords who make utility payment on behalf of their renters shall be responsible for timely payments. Delinquent utility payments by landlords shall be recovered in the same manner as other accounts. For water service where multiple meters exist with only one shut-off valve at the curb, landlords have the option of maintaining responsibility for water and sewer utilities or having individual water line tie-ins installed at the curb for each unit. If said tie-ins are installed, the landlord may require that tenants be responsible for their own water and sewer utilities, however, ultimate responsibility for the tenants account balance remains with the property owner's. (See item g.)

Originally Implemented December 2012

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John J. Miller – Village Administrator